



Job Description

Barista

Introduction

Scooter's Coffee may be one of the fastest-growing specialty coffee companies, but simplicity is at our core: sustainably-sourced ingredients we handcraft into perfection while taking the time to connect with each and every guest. We value the environment, our community, and each other. We're seeking positive, enthusiastic coffee lovers to join our team at one of our many locations nationwide.

Description

The Barista creates a memorable customer experience by providing fast, friendly service and consistent, quality products. This role is responsible for performing all job duties in a manner consistent with current company processes and procedures and maintaining all food safety and sanitation standards.

Essential Duties & Responsibilities

- Greet and connect with each customer
- Learn customer names and drink preferences
- Welcome questions and seek opportunities to educate on our products
- Suggestively sell gift cards, complementary/additional products, and merchandise
- Solicit order, enter sale, and process payment in a timely and friendly fashion
- Manage cash drawer, following established cash handling procedures
- Serve all customer orders according to recipe and aesthetic guidelines
- Deliver products within established speed of service guidelines and identify drink upon delivery
- Operate and maintain cleanliness of all store equipment
- Optimize workflow efficiency by restocking workstations, food, supplies, and merchandise
- Maintain cleanliness of coworker and customer areas
- Demonstrate genuine appreciation to each customer

Qualifications

- Passion for people and Scooter's Coffee products
- Ability to work cooperatively in a team environment
- Commitment to master brand recipes and techniques
- Dependability
- Energetic, fast-paced, flexible work style
- Ability to learn quickly, problem solve, and handle multiple duties

Disclaimer

The functions and skills described here are general in nature and represent the type of work performed, but they do not constitute an exhaustive list of the duties and responsibilities performed on the job.