



Job Description

Manager-in-Training

Introduction

Scooter's Coffee may be one of the fastest-growing specialty coffee companies, but simplicity is at our core: sustainably-sourced ingredients we handcraft into perfection while taking the time to connect with each and every guest. We value the environment, our community, and each other. We're seeking positive, enthusiastic coffee lovers to join our team at one of our many locations nationwide.

Description

The Manager-in-Training (MIT) is a short-term role that prepares an individual to successfully operate a Scooter's Coffee store. Through a combination of self-directed, classroom, and hands-on training, the MIT gains the knowledge, skills, and resources needed to manage staff and store operations. MITs exemplify barista responsibilities and work closely with Store Managers to execute all aspects of daily operations.

Essential Duties & Responsibilities

- Assist Store Manager in store operations, including shift management, customer relations, inventory control, visual merchandising, procedural tasks, and administrative work
- Ensure "Amazing" customer experience through appropriate staffing, consistent product preparation, and effective problem-solving
- Achieve individual sales goals and motivate team to reach shift sales goals
- Maintain store appearance, cleanliness, and equipment
- Open and close store according to company procedures
- Successful completion of all MIT training program curriculum

Qualifications

- Excellent communication and interpersonal skills
- Leadership skills
- Energetic, fast-paced, flexible work style
- Passion for people and ability to work cooperatively in a team environment
- Ability to anticipate and respond to customer needs
- Ability to learn quickly, problem-solve, and handle multiple duties
- Commitment to master brand recipes and techniques

Disclaimer

The functions and skills described here are general in nature and represent the type of work performed, but they do not constitute an exhaustive list of the duties and responsibilities performed on the job.